

Official Response to COVID-19

In response to COVID-19, MOCAP would like to take this time to acknowledge the circumstance at hand and allow clear reassurance to all of our community and community partners.

Starting March 17, 2020- April 6, 2020 we will be operating by an "appointment only" basis. "Appointment" meaning that an individual has followed the correct procedures to schedule an appointment IF you have been in within the last few weeks, filled out a prescreen application AND have been deemed eligible for assistance.

If you need to fill out a prescreen to apply for assistance, please do so over the phone by calling:

- Muskegon office 231-725-9499 located at 1170 W Southern Ave Muskegon, MI 49441.
- If you are an Oceana County resident, you may call our Oceana location 231-821-0000 located at 195 N Michigan Ave Shelby, MI 49455

If you have an appointment already scheduled, please call the front desk upon arrival.

Here at MOCAP we would like reassure everyone that we are taking the proper steps to make sure that our staff and community members stay healthy and remain in good health by following these steps:

- Practice good hygiene
 - Stop handshaking- use other noncontact methods of greeting
 - Clean hands at the door & schedule regular hand washing reminders
 - Disinfect surfaces like doorknobs, tables, desks and handrails
- Handle food properly
 - Limit food sharing
- Avoid Crowding
 - For public transporting, keep windows open when possible
 - Increase ventilation
 - Consider opting out of attendance at larger gatherings
- STAY HOME IF YOU ARE FEELING SICK
 - Households with sick family members, give them their own room and keep the door closed
 - Consider providing additional protections or more intense care for household members who are 65 years old or older with underlying conditions
 - Please visit <https://www.michigan.gov/coronavirus> if you have any questions

Your understanding is well appreciated,

Arturo Puckerin, Executive Director

